

Daniel Caneda

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Professional Experience

Chat Tech Solutions

Lead Technical Engineer and Full Stack Developer

Jan 2022 – present

Chicago, IL

- Implemented technical systems to ensure all services offered by Chat Tech Solutions are monitored and protected efficiently.
- Vetted and implemented improved and scalable solutions to endpoint management.
- Deployed and Managed 500+ endpoints
- Developed and maintained internal and client-facing websites and web apps, utilizing PHP and JavaScript framework with the combination of API integrations.
- Integrated services in Chat Tech Solution's security stack to ensure security comes first.
- Maintain WHM/CPanel Hosting environment with multiple custom apps and WordPress sites, including backend optimization and security.

Technical Support Engineer

Mar 2018 – Jan 2022

Chicago, IL

- Essential troubleshooting for remote and on-site requests.
- Implemented API solution for client and in-house needs
- Computer Hardware Repair and Diagnostics
- Utilized RMM, Backup and AV solutions to check for any anomalies for hundreds of endpoints.
- Deployed and monitored macOS and Window devices.
- Specialized in macOS shell scripting.

Columbia College Chicago

Game Programmer / Front End Web Dev

Sep 2017 – May 2018

- Lead a small team to focus on developing a level for capstone project.
- Utilized GIT repository. Built scripts using C# under Unity Engine
- Character rigging and animation.
- Developed the front-facing website for the project.

Tech Assistant (Level 1)

Aug 2017 – May 2018

- Assisted with troubleshooting technical issues among other students and faculty members on campus.
- Assisted with setting up technology for broadcasting room for events taking place.
- Deployed MDM Solution to macOS devices in classrooms.
- Assisted with entry level web design tasks for the Columbia Chronicles.

Education

Bachelors of Art in Game Programming, Columbia College Chicago

2014 – 2018

Computer Animation Minor

Chicago, IL

Skills

Software Development

PHP

HTML

CSS

C#

JavaScript
Angular, jQuery and
similar

Code Debugging

Troubleshooting

Tech Support Experience

Strong Leadership

WHM/CPanel

DNS Management

API Integration

macOS Shell Scripting

Windows Powershell

WordPress

MySQL

Server
(Windows and CentOS)